

## Quality Policy

Castelhano e Ferreira, SA is a reference company within the national market dedicated to the optimization of work spaces, developing solutions that comply with the constant evolution of the work processes and the organization of the teams.

The design and manufacture of new products led Castelhano e Ferreira, SA to develop its manufacturing area with technologically advanced equipment, responding to the new demands and expectations of its customers and other stakeholders.

It develops its work mainly on auditoriums, offices, schools, hotels and in the health area.

The Administration of Castelhano e Ferreira, SA is committed to adopting a strategic management model that ensures the competitiveness and continuity of its activities, based on the balance of economic, environmental and social aspects, in the organization and in the community.

In this context, the Administration is committed to maintain a quality management system, based on the following principles:

- Ensuring Customer Satisfaction through the supply of quality products and services and creative and innovative management, encouraging customer loyalty;;
- Achieving profitability levels that ensure both sustainability and longevity to the company;
- Ensuring the functioning of the Quality Management System, based on standard NP EN ISO 9001, warranting the compliance of goals, processes and procedures, in a perspective of continuous improvement;;
- Promoting the motivation and participation of all collaborators, stimulation their proactivity, team work, professional training, technical skills, means and resources to the development of the work;
- Comply with the legislation and regulations applicable to their area of activity.

Leira, 17th January,2018



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THE ADMINISTRATION,